

Ingwenyama | Privacy Policy

Privacy Policy

Effective date: 30 June 2021

Royal Safaris (SA) (Pty) Ltd and (“us”, “we”, or “our”) operates the www.royalsafaris.co.za website inclusive of any sub-domains and the mobile application/s (the “Service”). This includes all and any companies within The Royal Safaris associated by nature of directorship, ownership, and/or management agreements. This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data. We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you (“Personal Data”). Personally identifiable information may include, but is not limited to: Email address, first name and last name, phone numbers, address, state, province, ZIP/postal code, city, cookies and usage data.

Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device (“Usage Data”). This Usage Data may include information such as your computer’s Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data. When you access the Service by or through a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We may use cookies and similar tracking technologies to track the activity on our Service and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our Service. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service. **Examples of Cookies we use:** Session Cookies. We use Session Cookies to operate our Service. Preference Cookies. We use Preference Cookies to remember your preferences and various settings. Security Cookies. We use Security Cookies for security purposes.

Use of Data

The collected data is used for various purposes:

- To provide and maintain the Service
 - To notify you about changes to our Service
 - To allow you to participate in interactive features of our Service when you choose to do so
 - To provide customer care and support
 - To provide analysis or valuable information so that we can improve the Service
 - To monitor the usage of the Service
 - To detect, prevent and address technical issues
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Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside the countries in which we operate and choose to provide information to us, please note that we transfer the data, including Personal Data, to the countries in which we operate and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data

Legal Requirements

Royal Safaris (SA) (Pty) Ltd may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation to protect and defend the rights or property.

- To prevent or investigate possible wrongdoing in connection with the Service.
- To protect the personal safety of users of the Service or the public.
- To protect against legal liability.

Security of Data

The security of your data is important to us, however, remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third-party companies and individuals to facilitate our Service (“Service Providers”), to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyse the use of our Service.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party’s site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Children’s Privacy

We may from time to time offer our Services to persons under the age 18 (“Child”). However, where this does occur such Services and information required shall not be obtained without the express consent of a parent or guardian and shall be for the purposes on delivering the Services. For the purposes of delivering our Services, we do where necessary collect personally identifiable information from individuals under the age of 18. Such information will only be obtained with the express consent of a legal guardian or parent of an individual under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data without your express consent directly or indirectly through a third party which allows for them to share your Child’s information with us, please contact us. If we become aware that we have collected Personal Data from a Child without verification of parental consent, we will take steps to remove that information.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us: